Huronia



HURONIA ACHIEVES FIVE DIAMOND CENTRAL STATION CERTIFICATION RENEWAL



<u>The Central Station Alarm Association (CSAA) International</u> has renewed five diamond status for our Midland, Ontario ULC Listed monitoring station.

This certification confirms that our station operators are proficient and excel at communications with Customers, law enforcement agencies and fire and emergency services communications centers.

Of the central stations nationwide in Canada, which communicate and interact with the law enforcement, fire and emergency services agencies, fewer than twenty central stations have the "Five Diamond Certified" status. Read the press release here.

BE AWARE. CANADA REVENUE AGENCY PHISHING SCAM IS ONGOING.

Residents of Ontario are being warned by the Ontario Provincial Police that the <u>Canada Revenue Agency telephone and email "taxpayer phishing scam"</u> is ongoing. This scam began in 2013 and has become a widespread way to defraud people because their tactics are sophisticated and seem legitimate. The telephone scam involves someone claiming to be from the CRA, often calling from a spoofed (fake) telephone number that looks legitimate. The fraudster then demands financial information in order to settle an alleged debt to the government.

There have also been a number of other scams circulating locally. <u>Click here for more</u> <u>details.</u> If you believe that you have been the victim of this or similar telephone/email scams, contact your local police service and your financial institution.

Learn more about how to protect yourself by recognizing a scam.

MARK YOUR CALENDARS - FIRE PREVENTION WEEK IS COMING!



October 9-15 is fire prevention week in Canada. This year's theme is "Don't Wait, Check the Date!" of your electrical 120 volt/AC smoke alarms, and if they are nearing the 10-year mark, then they need to be replaced.

We also encourage you to perform routine tests and annual maintenance of your smoke, fire and carbon monoxide detectors. This includes changing the batteries and cleaning the alarms annually to ensure the sensors are not being blocked by dust. Clean battery operated units with a soft bristle brush. And for electrically connected detectors shut the power off first, gently vacuum and then turn the power back on.

If your smoke and carbon monoxide systems are monitored by us, you need to call our monitoring station (866-363-9311) to put your system on test mode BEFORE you do any testing or routine maintenance.

Visit our website for information about <u>fire safety</u>, <u>fire safety maintenance tips</u> and <u>carbon</u> <u>monoxide alarms</u>. For more information about fire prevention week, <u>click here</u>.



Top: Kelly & Shane. Bottom: Stan & Jasmine.

HERE WE GROW AGAIN!

Please join us in welcoming some new faces to the Huronia family. Kelly Foster is the newest member of our Operator Team at our <u>ULC listed</u>, <u>Five Diamond Certified Monitoring Station</u> in Midland. Shane Stevens will also be working out of the Midland office as part of the <u>Security & Monitoring team</u> - where his focus will be on the installation and service of CCTV surveillance systems and burglar alarm systems. Our <u>lock</u>, <u>key & safe</u> division in Collingwood has brought on board Stan Jaloszynski, who will be working with Roger on a part-time basis on the installation and maintenance of locks and related products.

And lastly, a very special congratulation goes out to our own Jasmine Beausoleil who has been promoted to Monitoring Station Assistant Supervisor in Midland!

HURONIA SUPPORTS COMMUNITY THEATRE.

We are **thrilled to be sponsoring** the Collingwood Gaslight Tour again this year. Join us November 3rd-6th when four historic Collingwood buildings are transformed into theatre venues and the audience becomes part of the performance.

This year's theme is <u>Lighthouse Legends</u>, and plays written by local playwrights will be performed by local talent telling the tales of Collingwood's colourful lighthouse history. The tour ends with refreshments in the final venue which will be transformed into a historic tearoom.

Gaslight TOUR S

Tickets go on sale October 1st on the Gaslight Tour website.

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Safe, Secure, And Sound.